



AVAYA IP OFFICE SERVER REQUIREMENTS

Format	Downloadable setup file
Database	PostgreSQL
Web Server	Apache Tomcat
User Interface	Web Interface and Chronicall Desktop Application
Server Requirements	Windows 7 or higher, Windows 2008 or higher Linux 32-bit or 64bit 250 GB Hard Drive (minimum) 4 – 8 GB RAM Quad Core CPU (minimum)
Avaya IP Office	Release 4.0 – 9.1
IP Office Connection	Release 4.0 – 9.1 - System Monitor Release 10.0 and above Devlink3. Requires Avaya CTI Link License
Avaya Licenses Required	IP Office 10.0 + – CTI Link License
Virtual Machine	VM Ware
User PC Requirements	Windows 7 or higher; Linux 32-bit or 64bit Internet Explorer, Firefox, Opera, Safari Java 7 or above Javascript enabled
Increasing Server Requirements	You may need to increase the hard drive and CPU depending on the number of Realtime Agent Licenses you have and if you are recording calls. The below chart will display the recommended hard drive based off recording requirements:

RECORDING STORAGE

Storage Space	8-Hour Days	5 Agents	10 Agents	25 Agents	50 Agents
32 GB	700	140	70	28	14
250 GB	5,461	1,092	546	218	109
500 GB	10,922	2,185	1,092	437	218
1000 GB	21,845	4,370	2,185	875	437

The number shows the number of days until the hard drive fills up.

*Chronicall can't be installed on the same PC / Server as IP Office Server Edition or the Application Server